



Nottinghamshire  
County Council

# Rainworth Children's Centre Community Consultation – Main Report

Written for: the Sure Start Children's Centres Team  
Nottinghamshire County Council

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# Main Report

## 1. Background to the Research

### Children's Centres

- In line with the government's current initiative to introduce Children's Centres into communities which fall within the top 20% and 30% of disadvantaged wards nationally, Nottinghamshire has been given the go-ahead for 21 centres to be completed by March 2006, with 3 more to be started in Round One, but completed in Round Two by 2007. This will be followed by a further 25 in Round Two.
- Children's Centres are intended to provide services and support to children, aged from 0-5 years, their parents and carers, based on partnerships between statutory, voluntary and private organisations and the local authority. Partnership with local parents and their early involvement in planning of Children's Centres is an essential part of the ethos of the Children's Centres programme.
- It is the government's policy to develop Children's Centres within partnerships. Some may be based on a 'strong link' partnership, bringing together existing facilities (e.g. neighbourhood nursery, infants and junior schools, family centre, library, health centre, community centre). Some may involve a new building, creating a one-stop centre attached to or on a school site. Even with a new 'one stop building', there will be a need for sound partnerships with other providers throughout the area.
- All Children's Centres areas will have child care for a minimum of 48 weeks a year, 8am – 6pm, Monday to Friday offering care integrated with education.
- Children's Centres are built on the successful practice of Sure Start Local Programmes, which have now all been integrated into the Children's Centres programme.
- Depending on the variable position in childcare, education and other support in local communities, parents/carers and other residents are likely to have different experiences, and therefore will have variable views and feelings about the advent of a Children's Centre in their community.
- Understanding the views of both users and providers, who may be affected in the short and longer term by the implementation of the programme, is vital to ensure that the rollout of Children's Centres is successful and well received within communities.
- Central to the development of Children's Centres is parental involvement and participation, leading to parental involvement in the planning, delivery, evaluation, management and governance of the centres, as appropriate structures emerge.
- Development of the Children's Centres is for families with children 5yrs and under; the centres have the potential for wider community use however, and could cover a wider age-range and incorporate, for example, after school care, holiday clubs etc in partnership with the Extending Services in and around schools programme.

### Rainworth Children's Centre

- As part of a Sure Start local programme the villages of Bilsthorpe, Blidworth and Clipstone had already been operating as a Children's Centre – Sure Start BBC. The area has been extended to include the adjacent village of Rainworth and has recently been re-branded as Sure Start Sherwood Children's Centre
- The key parts of the Rainworth consultation, the interviews and the focus group were conducted in an inclusive manner, to enable any parent, worker or member of the community who wished to take part in the consultation to do so. The team aimed to comply with equal opportunities policies and principles throughout the consultation. Where possible, "hard-to-reach" families have been included, where service providers or other agencies were able to give contact details and encourage participation.

## 2. Aim and Objectives of the consultation

- Overall Aim:
  - To find out parents' and carers' views and opinions of services on offer for families and young children in Rainworth and how best their requirements can be met in the future with the development of a Children's Centre in Rainworth.
  - To involve community members and partners in planning together to develop the optimal Children's Centre services for the Rainworth community.

Specific objectives are:

- i. To identify current provision of child care, education, health services, family support, leisure facilities and other services relevant to young children and their families, through existing sources where these exist, such as Children's Information Service (CIS), databases or local knowledge
- ii. To identify gaps in the current provision of these services through the involvement and knowledge of service providers, and through discussion with local parents and the community
- iii. To determine which known services on offer are used by parents/carers
- iv. To determine levels of use of services amongst local parents/carers
- v. To gather information on how parents/carers rate the current services used and to seek views on how service delivery could be improved locally
- vi. To understand the likely take-up amongst local parents/carers of the proposed Children's Centre
- vii. To determine an appropriate mechanism for receiving and disseminating information from different local groups
- viii. To identify local anxieties/perceptions/expectations and potential problems for a new Children's Centre amongst parents/carers and partners
- ix. To establish appropriate benchmarks for future research and evaluation
- x. To conduct communications with parents in such a way that future involvement and participation in Children's Centres is encouraged and promoted
- xi. To use the information gathered in the consultation to help create the delivery plan

### **3. Methodology**

- The Rainworth consultation comprised three stages:
  - A self completion questionnaire distributed to service providers and key stakeholders in Rainworth
  - Face-to-face interviews with parents
  - A focus group with parents recruited via the parents' questionnaire
- Any names used have been changed to ensure confidentiality

#### **3.1 Partners' Questionnaire**

- The partners' consultation stage commenced with a meeting to inform partners and stakeholders about the new Children's Centre and the consultation process overall. This was held on Friday 6 October 2006 at Rainworth village hall and representatives from 11 partner organisations attended.
- A self completion questionnaire was distributed at the meeting with a reply paid envelope for easy return direct to ActionPoint.
- The questionnaire comprised mainly of open ended questions but also included a mapping exercise which required partners to list all the activities they were aware of in Rainworth and the surrounding area. This would help identify any service provision gaps or overlaps.
- The meeting also provided an opportunity to introduce or re-introduce the Children's Centres concept to partners, advise them of the consultation process and recruit volunteers to help with the fieldwork required to undertake the parents' questionnaire.
- Registered Childminders and other childcare providers within the area, who had been unable to attend the meeting, were also sent the questionnaire by post

#### **3.2 Parents' Questionnaire**

- The next phase of the consultation consisted of interviews with parents. It was planned to include as many of the following as possible:
  - Parents living in Rainworth with children aged 8 years and under at local schools
  - Parents/carers with babies
  - Parents/carers who are users of local pre-school activities
- Interviews were conducted with parents in Rainworth on Thursday 19 November 2006.
- Questionnaires were also completed directly by parents themselves. We were fortunate in having the assistance of Sure Start staff from the BBC area and partners (e.g. the Rainworth health centre) who were very helpful in distributing the questionnaire to parents in various toddler and baby groups held in Rainworth throughout the week. This enabled us to cover all relevant groups not just those held on Thursday when the interviewing took place.
- The three primary schools in Rainworth: Python Hill, Heathlands and Lakeview which run both pre-school and nursery groups, were our main bases for interviewing parents. The head teachers of these schools were very co-operative and helpful throughout the consultation.
- There was a range of interviewing locations on the main fieldwork day (19 November 2006) in order to obtain as wide a range of views as possible from parents in all parts of Rainworth.
- These interviewing locations and other sources of completed questionnaires were as follows:
  - Python Hill Primary School

- Heathlands Primary School
  - Lake View Primary School
  - St Judes toddler group
  - Heathlands toddler group
  - Post Natal group Heathlands Primary School
  - Baby Clinic Methodist Church
  - Rainworth Health Centre
- As an incentive to complete the questionnaire parents could participate in a prize draw for a £10 Gift Voucher. The prize draw will take place at the feedback session on 1 February 2007.
  - At the end of the questionnaire parents were asked if they would like to take part in a focus group. If they were willing to give their details, these were completed on a contact sheet at the back of the questionnaire which was separated from the questionnaire before data processing.

### **3.3 Focus Group**

- Parents who attended the focus group were recruited from those completing the parents' interview and who had indicated an interest to attend on the contact sheet at the back of the questionnaire.
- There were 25 parents who had said they would like to come to the group (i.e. had answered 'YES' on the contact sheet), and others also stating 'POSSIBLY'. To recruit parents to the group ActionPoint rang and confirmed the availability of those interested. It was possible to recruit sufficient parents from those answering 'YES' and so those answering 'POSSIBLY' were not contacted. The recruits were then sent an invitation with the venue and timing details of the group. There were 14 booked to attend the group in order to achieve 10-11 attendees on the day.
- All parents who had indicated they would like to come to the group but who were not needed, were contacted separately or a message left if no one was available.
- The group was held on Friday 10 November at 1.30pm at Python Hill Primary School. A crèche was available and all who attended were given a £10 Argos voucher as a thank you for taking part.
- The group lasted 1.5 hrs and 11 parents attended on the day.
- There were three stages within the focus group discussion;
  - A short explanation about the Children's Centre with particular emphasis on how it will become part of the existing group of Sure Start services in Blidworth, Bilsthorpe and Clipstone.
  - A mapping exercise to gather knowledge about existing services for parents with young children in Rainworth.
  - A discussion on the type of facilities and services parents would like and their views on the existing ones, as well as their views on the Children's Centre and any concerns about its arrival.

## 4. Observations on the Samples

### 4.1 Parents' Questionnaire

- 84 questionnaires were completed in the parents' consultation stage, which is an acceptable sample size, although where figures are analysed in sub groups they should be taken as an indication of parents' views rather than representative of all parents with under 5s in Rainworth.
- Some questions were only answered by a small number of parents, so care must be taken when comparing responses. For these questions, percentages have not been used because of the low number of interviews completed to avoid misinterpretation.
- Of the 84 interviews completed with parents/carers in the various interviewing locations, the majority were female (89%).

The following outlines some of the top line figures for the parents' consultation:

- Nine out of ten respondents knew about Sure Start. Only 4% were not sure and 6% said they did not know about the organisation.
- Almost half (48%) were aged 30 to 39, while a further 40% were between 20-29 years, and only one parent was under 20. 7% of respondents were over 40, with 4% of these being 50+.
- Just over half of parents (52%) had only one child under 5, while nearly a third (32%) had two children under 5 in the household. 12% of respondents were reported as having no children under five and 2% of respondents had three children under 5 in the household.
- While 30% of respondents had one child aged 5-16 in the household, 15% had two children, 5% had three children and 1 household had 8 children in this age group. Almost half (48%) were reported as having no children in this age group.
- Only 4% (3 respondents) had one child aged 16+ in the household
- Between them, respondents had 178 children aged 18 years and below in the household; 29% of families had one child and almost half (46%) had two children. 10% of families had three children, 10% of families had 4 children, 2% had 5 children, and one family had 10 children. This gives the average number of children per family as 2.1.
- The total number of children aged under 5, whose parents were interviewed was 104. The number of 5-16s was 71, giving 175 children in total, aged 16 years and below.
- 5% of respondents were expecting a baby.
- Most households (86%) had 2 adults aged over 18 living in the household while 11% of respondents lived in households of only one adult and 2% reported having 3 adults in the household. Consequently, the average was 2 adults in the households aged 18+.
- The number of adults working in households was fairly high – only 10% said there was no-one working in the household. Nearly half (46%) respondents said that one adult was working in the household while 43% said that two were working.

- Just over one in ten respondents (13%) were themselves working full-time, while 37% were working part-time, and none said they were unemployed. In addition, 44% of the respondents described themselves as (full time) Parents/Carers. 5% said they were grandparents.
- 86% of respondents said they were either married or partnered, while 10% were single; only 1% described themselves as 'other', such as widowed.
- Asked about their ethnic background, 98% respondents said they were white, one respondent said they were Black African and one said they were Indian.
- All but one of their home postcodes fell into NG21 code, with practically all in the NG21 0 area.
- Respondents were asked which school or nursery their children under 5 go to. Of those parents interviewed around a third (31%) went to Heathlands Primary & Nursery, 30% went to Python Hill Primary and a further quarter (24%) went to Lake View Primary & Nursery.

**Table 1 – School/Nursery child attends**

<b>School/Nursery</b>	
Total	(84)
	%
Heathlands Primary & Nursery	31
Python Hill Primary	30
Lake View Primary & Nursery	24
Other	1
Don't Know/No response	14

- Regarding the doctors surgery parents were registered with, most (80%) were registered with Rainworth Health Centre with a further 10% registered with Blidworth Health Surgery.

**Table 2 – GP Practice / Health Centre Registration**

<b>Doctors Surgery</b>	
Total	(84)
	%
Rainworth Health Centre	80
Blidworth Health Surgery	10
Hill View Surgery	7
Oak Tree Health Centre	0
Other	4
Don't Know/No response	0

*Figures do not add to 100 due to rounding*

- Half the parents live on the edge/outskirts of Rainworth and a further 44% live in the centre/near the centre of Rainworth.
- There was a minority of only 5% of those who participated living in rural areas.

**Table 3 - Area where Parents live in Rainworth**

Area of Rainworth where parents live	
Total	(84)
	%
On the edge / outskirts of Rainworth	50
In / near the centre of Rainworth	44
In the surrounding villages	5
In a rural area outside villages & town	0
Other	1
Don't Know/No response	0

#### 4.2 Partners' Questionnaire

- 14 completed questionnaires were received from service providers in the Rainworth area.
- The disciplines in which partners worked were as follows:

**Table 4 – Partners' disciplines**

Partners' disciplines	No of responses
Total	(14)
	No.
Notts County Council	3
Health	3
Education	3
Registered Childminder	2
Library	2
Toddler Group	1

**Table 5 – Partners' roles**

Partners' roles
Foundation teacher
Senior Library Assistant
Senior Family Worker
Community Paediatric Nurse
Community Paediatric Assistant
Children's Services Co-ordinator
Registered Child minder (2)
Treasurer and Group Leader
Health Visitor
Community Investment worker
Head teacher (2)
Operations Manager

- Between them, the respondents have a total of over 61 years experience in their current posts, ranging from 6 months - 15 years with an average of around 4 years.

### 4.3 Focus Group

- There was a good attendance at the focus group – 11 of the 14 recruited parents attended.
- Between them the parents had 28 children giving an average of 2 children each; of these 64% (18) were 5 years and under, which represented 6% of all the children identified by the Change for Children team for the Rainworth area (297). The number of children per household ranged between 1 and 5. The breakdown is seen in table 6 below:

**Table 6 – Focus group attendees Rainworth – children per family**

<b>No. of children per family</b>	<b>No of parents in group</b>
One child	1
Two children	7
Three Children	0
Four children	2
Five children	1

- The majority of the parents in the group lived in the Lakeview or Python Hill areas of Rainworth. There were 3 living near the Heathlands School or whose children attended the Heathlands School. Care was taken when planning the focus group to ensure that families using all 3 of Rainworth's Primary Schools were represented at the Focus Group.

## **5. Main Findings**

### **5.1 Parents' Questionnaire**

- 84 questionnaires were completed, which accounted for 104 or 35% of the children under 5 years old in the area.
- Sample sizes within sub groups are low and should therefore be taken as an indication of parents' views, rather than being representative as a whole.
- Percentages, which can be misleading when used with small sample sizes, have not been used in some sections of the report because of the low number of responses in some questions.
- Some questions were only answered by a small number of respondents, so care must be taken when comparing responses.
- Almost all (89%) of respondents were women.
- Nine out of ten respondents knew about Sure Start, with only 4% who were not sure and 6% said they did not.
- Nearly two-thirds of respondents interviewed (64%) said that they knew about the proposed Children's Centre for Rainworth, but 32% were unaware and 4% were not sure.

#### **5.1.1 Services ever used**

- All respondents were asked which local services they had ever used, by means of a Showcard (see Appendix 2). Their responses are shown in Table 7 overleaf.
- Responses are shown for all respondents, and for comparison purposes, responses by age group and by those said to be aware of Sure Start.
- Care must be taken where numbers responding are low, as these may not typically reflect the views of all local people.
- The most frequently used services were the GP practice used by 86% of respondents and Health visitors used by 83% of respondents.

Table 7 overleaf shows services ever used by parents.

**Table 7 – Services ever used by parents**

<b>% &amp; Numbers of parents using service</b>	<b>Total using service</b>	<b>Total using service</b>
	%	No.
<b>Total</b>	<b>(84)</b>	<b>(84)</b>
GP practice	86	72
Health visitors	83	70
Midwife	75	63
Toddler group	56	47
Antenatal sessions	50	42
Nursery in a school	45	38
Pre-school playgroup	44	37
Children's Library Service	42	35
Family member	35	29
Home Visits	26	22
Breast Feeding Group	24	20
Friends	23	19
Speech Therapists	17	14
Parenting advice & guidance	15	13
Toy Library	15	13
Breakfast Club	14	12
Job Centres	13	11
Day Nursery	12	10
Further Education	12	10
After School Club	10	8
Story Time Sessions	10	8
Registered Childminder	8	7
Crèche	8	7
Dietician/Nutritionist	8	7
Home Safety Equipment	8	7
Homestart	7	6
Independent School	6	5
Family Centre	5	4
Children's Information Service	4	3
Welfare Rights Sessions	4	3
Don't Know/No response	0	0

### 5.1.2 Usefulness of services

- Respondents were then asked how **useful** they had found the services they had previously used for themselves and their family. Their responses are shown in Table 8 below.
- The average (mean) score indicates the level of usefulness of the service found by parents, on a scale of 1-5 where 1 is not at all useful and 5 is very useful.
- However, care must be taken with the low numbers of responses for some services as results are not necessarily representative of the views of all. For example, Independent School scored 5.0 – Very useful, this is based on only 5 respondents.

**Table 8 – Usefulness of services ever used**

<b>Service</b>	<b>No. using service</b>	<b>No. Very useful</b>	<b>No. Quite useful</b>	<b>No. Not useful/ not at all useful</b>	<b>Average score*</b>
GP practice	72	39	16	3	4.3
Health visitors	70	43	11	7	4.2
Midwife	63	48	10	0	4.7
Toddler group	47	31	8	1	4.5
Antenatal sessions	42	25	7	3	4.3
Nursery in a school	38	34	4	0	4.9
Pre-school playgroup	37	29	5	0	4.7
Children's Library Service	35	22	7	0	4.5
Family member	29	24	3	0	4.8
Home Visits	22	15	4	2	4.4
Breast Feeding Group	20	12	4	2	4.3
Friends	19	16	3	0	4.8
Speech Therapists	14	6	5	3	3.3
Toy Library	13	8	4	0	4.5
Parenting advice & guidance	13	8	4	1	4.5
Breakfast Club	12	10	1	0	4.8
Job Centres	11	4	2	4	3.5
Further Education	10	4	3	3	3.7
Day Nursery	10	8	2	0	4.8
After School Club	8	6	2	0	4.8
Story Time Sessions	8	6	2	0	4.8
Registered Childminder	7	3	2	1	3.9
Home Safety Equipment	7	3	3	1	4.0
Crèche	7	6	1	0	4.9
Dietician/Nutritionist	7	4	2	0	4.4
Homestart	6	4	2	0	4.7
Independent School	5	5	0	0	5.0
Family Centre	4	1	2	0	4.0
Children's Information Service	3	1	0	1	3.3
Welfare Rights Sessions	3	2	0	0	4.3

\*Of those giving a response, excluding 'Don't know/no response', where 5 = Very useful, 4 = quite useful, 3 = neither, 2 = not useful, 1 = not at all useful

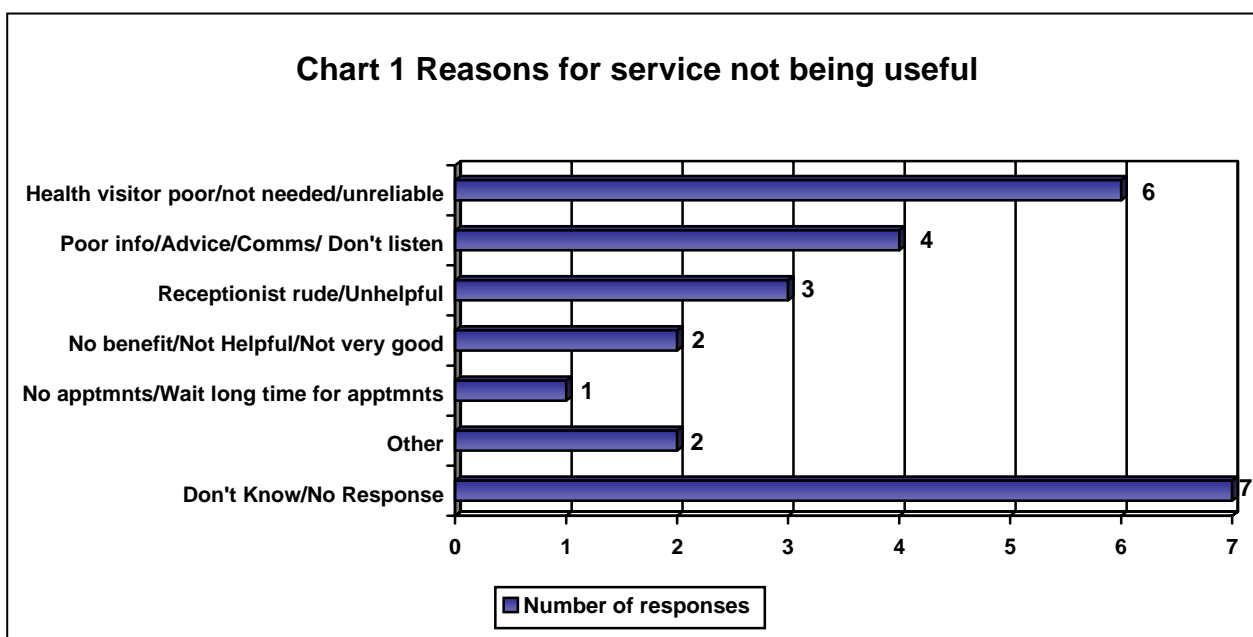
### 5.1.3 Reasons given for services mentioned as being not useful

- Parents were then asked about any of the services, which they had described as being 'not useful' or 'not at all useful', and why this was so.
- A quarter of parents (21) gave reasons.
- The main problems were with personnel - health visitors and receptionists and poor advice/information/communication.
- However, it should be noted that a third of these respondents did not give a specific reason.
- Their responses are shown in Table 9 and Chart 1 Below.

**Table 9 Reasons for service not being useful**

Reasons for service not being useful	Number of responses
Total No. of responses	(21)
Health visitor poor/not needed/unreliable	6
Poor information/advice/communication/ don't listen	4
Receptionist rude/unhelpful	3
No benefit/not Helpful/not very good	2
No appointments/waiting long time for appointments	1
Other	2
Don't Know/No response	7

**Chart 1 Reasons for service not being useful**



**Base: All respondents describing services as 'not useful' or 'not at all useful' - 21**

### 5.1.4 Child-friendliness of Services

- Again, by service mentioned earlier, parents were asked how child-friendly they had found the services. Responses are shown in Table 10. Again, the average score gives an indication of the level of child friendliness with 1 being not at all child friendly and 5 being very child friendly
- Caution should again be shown when looking at low response numbers.

**Table 10 – Child friendliness of services ever used**

Service	Numbers using service	No. Very child friendly	No. Quite child friendly	No, Not child friendly/ not at all child friendly	Average score*
GP practice	72	41	12	7	4.2
Health visitors	70	49	9	1	4.6
Midwife	63	42	9	0	4.7
Toddler group	47	35	7	0	4.7
Antenatal sessions	42	14	7	5	3.8
Nursery in a school	38	34	3	0	4.9
Pre-school playgroup	37	30	5	0	4.8
Children's Library Service	35	19	10	0	4.4
Family member	29	27	1	0	5.0
Home Visits	22	18	3	1	4.7
Breast Feeding Group	20	14	0	1	4.5
Friends	19	19	0	0	5.0
Speech Therapists	14	8	2	1	4.4
Toy Library	13	9	3	0	4.6
Parenting advice & guidance	13	7	3	2	4.3
Breakfast Club	12	10	1	0	4.8
Job Centres	11	1	1	5	2.5
Further Education	10	4	0	3	3.4
Day Nursery	10	9	1	0	4.9
After School Club	8	6	2	0	4.8
Story Time Sessions	8	7	1	0	4.9
Registered Childminder	7	2	2	1	3.8
Home Safety Equipment	7	3	2	1	4.2
Crèche	7	6	1	0	4.9
Dietician/Nutritionist	7	4	2	1	4.1
Homestart	6	4	2	0	4.7
Independent School	5	4	1	0	4.8
Family Centre	4	3	1	0	4.8
Children's Information Service	3	2	0	0	5.0
Welfare Rights Sessions	3	1	0	0	3.7

*\*\*Of those giving a response, excluding 'Don't know/no response', where 5 = Very child friendly, 4 = quite child friendly, 3 = neither, 2 = not child friendly, 1 = not at all child friendly*

### 5.1.5 Reasons given for services mentioned as being not child friendly

- Parents were asked about a service they had mentioned as being not child friendly or not at all child friendly, and why this was so.
- About a quarter gave reasons (22 in total) suggesting that there was overall a fairly high level of satisfaction with this aspect. Full reasons can be seen in table 11 below.

**Table 11 – Reasons for being not child friendly or not at all child friendly**

<b>Service</b>	<b>Number of responses</b>
Total	(22)
Not child friendly/no toys/Play Area	5
No facilities for children/no childcare	5
Not helpful/no interest in child/no patience with child	3
Not appropriate/not suitable for children	1
Don't Know/No response	10

### 5.1.6 Comparisons of usefulness and child-friendliness

- Looking at both these sets of data – usefulness and child friendliness, we have compared the average scores of parents' views to show the net difference in average ratings of the two aspects.
- The closer the average score of 5, the more 'useful' or 'child-friendly' a service it is considered to be. The difference is shown in bold when the service is more 'child-friendly' than 'useful'.
- From this it can be seen that Job Centres, Further Education and Antenatal sessions are viewed more 'useful' than 'child-friendly', while Speech Therapists Home Visits and Health Visitors were viewed as slightly more 'child-friendly' than 'useful'.
- Parents seemed to find it easier to comment on the lack of child friendliness of services for their children rather than the usefulness for themselves.
- Please note that the base sizes get smaller the further down the table so must be treated with caution.

See Table 12 overleaf – Comparison of parent and child average (mean) scores

**Table 12 – Rating of services- comparison of mean scores ranked by difference**

<b>Service</b>	<b>Average score<sup>1</sup> Usefulness</b>	<b>Average score<sup>2</sup> Child friendliness</b>	<b>Difference<sup>3</sup></b>
Job Centres	3.5	2.5	1.0
Welfare Rights Sessions	4.3	3.7	0.6
Antenatal sessions	4.3	3.8	0.5
Dietician/Nutritionist	4.4	4.1	0.3
Further Education	3.7	3.4	0.3
Parenting advice & guidance	4.5	4.3	0.2
Independent School	5.0	4.8	0.2
GP practice	4.3	4.2	0.1
Children's Library Service	4.5	4.4	0.1
Registered Childminder	3.9	3.8	0.1
Breakfast Club	4.8	4.8	0.0
Nursery in a school	4.9	4.9	0.0
Crèche	4.9	4.9	0.0
After School Club	4.8	4.8	0.0
Homestart	4.7	4.7	0.0
Midwife	4.7	4.7	0.0
Toy Library	4.5	4.6	-0.1
Pre-school playgroup	4.7	4.8	-0.1
Day Nursery	4.8	4.9	-0.1
Story Time Sessions	4.8	4.9	-0.1
Toddler group	4.5	4.7	-0.2
Family member	4.8	5.0	-0.2
Breast Feeding Group	4.3	4.5	-0.2
Friends	4.8	5.0	-0.2
Home Safety Equipment	4.0	4.2	-0.2
Home Visits	4.4	4.7	-0.3
Health visitors	4.2	4.6	-0.4
Family Centre	4.0	4.8	-0.8
Speech Therapists	3.3	4.4	-1.1
Children's Information Service	3.3	5.0	-1.7

Service more useful than child friendly

Service equally useful and child friendly

Service more child friendly than useful

<sup>1</sup>Of those giving a response, excluding 'Don't know/no response', where 5 = Very useful, 4 = quite useful, 3 = neither, 2 = not useful, 1 = not at all useful,

<sup>2</sup>Of those giving a response, excluding 'Don't know/no response', where 5 = Very child friendly, 4 = quite child friendly, 3 = neither, 2 = not child friendly, 1 = not at all child friendly

<sup>3</sup>The larger the figure the larger the difference in the perception of the usefulness and child friendliness of the service. A score of 0 means that the service is seen as equally child friendly and useful

Scores of 4.8 and above highlighted

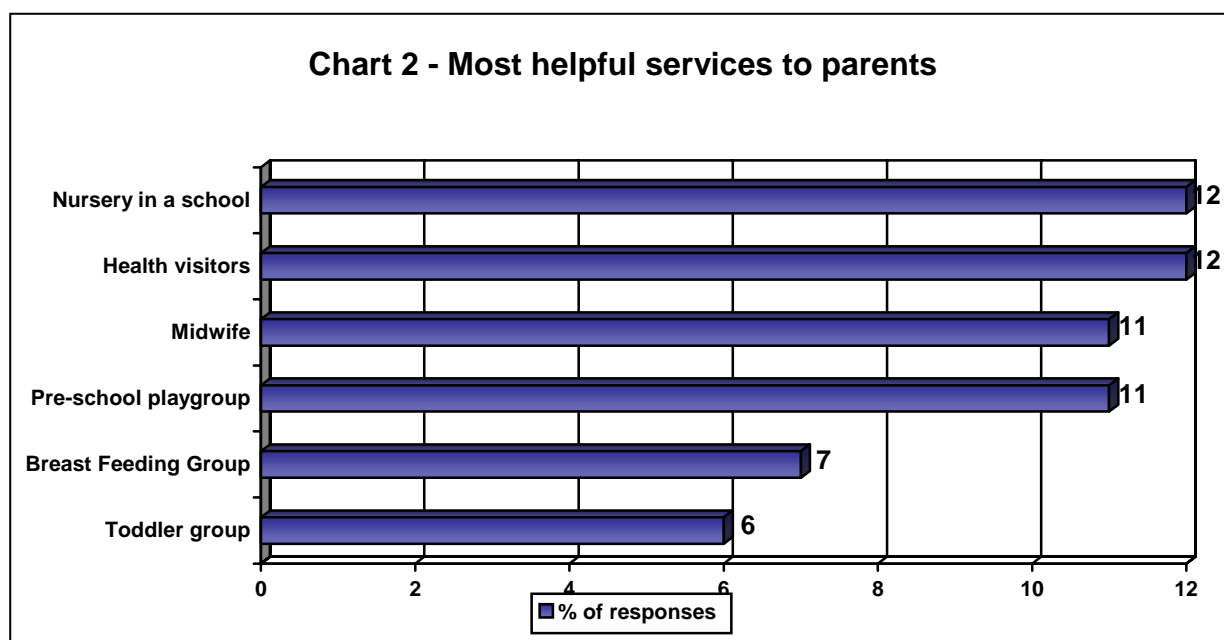
### 5.1.7 Most helpful service to parent

- Parents were asked to say which *one* of the services they had mentioned was the most helpful to them, as a parent. Table 13 and Chart 2 overleaf shows those services most frequently mentioned.
- Nursery in school and Health Visitors were most often cited as the most helpful service by parents, followed by the Midwife and the Pre-school Playgroup.
- Some respondents gave more than one answer, while 6 found it hard to choose a service at all

**Table 13 – Most helpful service to parents**

Service most helpful to you as a parent	%	No.
Total	(84)	(84)
Nursery in a school	12	10
Health visitors	12	10
Midwife	11	9
Pre-school playgroup	11	9
Breast Feeding Group	7	6
Toddler group	6	5
Registered Childminder	5	4
Family member	5	4
GP practice	5	4
Speech Therapists	4	4
Antenatal sessions	2	3
After School Club	2	2
Breakfast Club	2	2
Crèche	2	2
Home Visits	2	2
Children's Library Service	1	1
Day Nursery	1	1
Friends	1	1
Home Safety Equipment	1	1
Homestart	1	1
Parenting advice & guidance	1	1
Toy Library	1	1
Don't Know/No Response	6	5

*Multiple choices means responses add to more than the total*



**Base: All respondents - 84**

### 5.1.8 Most helpful service to your child/children

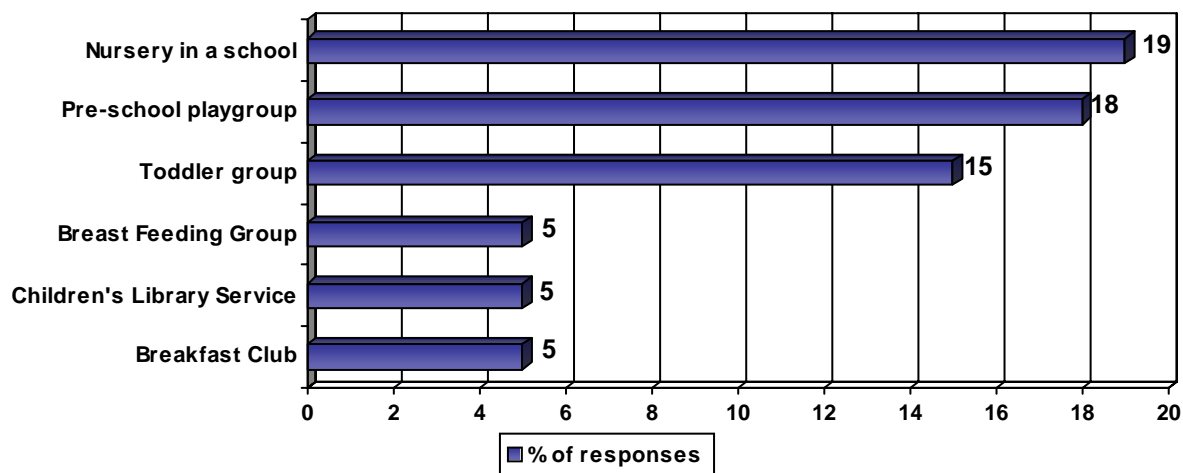
- Parents were asked to say which one of the services they had mentioned was the most helpful to their child or children.
- The services considered by parents to be the most helpful to their child were the nursery in school (19%) and the Pre-school playgroup (18%).
- The results are shown in Table 14 and Chart 3 below.

**Table 14 – Most helpful services to child**

Service most helpful to child	%	No.
Total	(84)	(84)
Nursery in a school	19	16
Pre-school playgroup	18	15
Toddler group	15	13
Breast Feeding Group	5	4
Children's Library Service	5	4
Breakfast Club	5	4
Midwife	4	3
After School Club	4	3
Family member	4	3
GP practice	4	3
Health visitors	4	3
Parenting advice & guidance	2	2
Speech Therapists	2	2
Antenatal sessions	1	1
Registered Childminder	1	1
Crèche	1	1
Friends	1	1
Homestart	1	1
Don't Know/No Response	10	8

*Multiple choices means responses add to more than the total*

**Chart 3 - Most helpful service to child - Top 6 Mentions**



**Base: All respondents - 84**

### 5.1.9 Help to use services more often

- A list on Showcard 2 (Appendix 2) was shown to parents, and they were asked which of those listed might help them to use services more often.
- In Table 15, it can be seen that the main suggestion that would help was 'different times of events' which was mentioned by over a third of respondents
- 'Childcare' and someone to go with' were also mentioned, both by just under a third of respondents.
- There are indications that the type of help required may vary between age group. 'Different times of events' appears to be more important for the parents under 30yrs and over 40yrs. 'Having more childcare' may be more important for the younger age categories rather than the over 40s.
- 'Having people to go with' was highlighted as important for the over 40s rather than the younger age groups.
- Note the age differences highlighted above regarding use of services, must be taken as indicative only as sample sizes are so small, particularly for the over 40s.

**Table 15 – Help required to use services more often**

<b>Suggestion</b>	<b>Total %</b> (84)	<b>Total No.</b> (84)	<b>Aged under 29yrs %</b> (35)	<b>Aged 30 -39yrs %</b> (40)	<b>Aged over 40yrs %</b> (9)
Different times of events	37	31	46	25	56
Childcare	27	23	31	28	11
Someone to go with	27	23	31	18	56
Better public transport	20	17	26	18	11
Better price	14	12	14	13	22
None	31	26	17	43	33

*Multiple choices means responses add to more than the total  
Note - the over 40yrs category has only 9 parents responding*

### 5.1.10 Preferences in receiving information

- Parents were shown a list of ways of receiving information, and asked to say which they would prefer. Results are shown in Table 16.
- Responses suggest that a newsletter is most favoured by 77% respondents followed by flyer/information sheet or information session at the nursery/clinic/Sure Start by around a third of respondents.
- Table 16 shows parents' responses

**Table 16 – Preferences in receiving information**

	<b>Total %</b>	<b>Total No.</b>
Total	(84)	(84)
Newsletter	77	65
Flyer/information sheet	33	28
Information session at nursery/clinic/Sure Start	31	26
Word of mouth (health visitor/nursery staff/GP)	24	20
Word of mouth (friends/family/other parents)	15	13
Article in local paper	11	9

*Multiple choices means responses add to more than the total  
Note small sample size for age categories.*

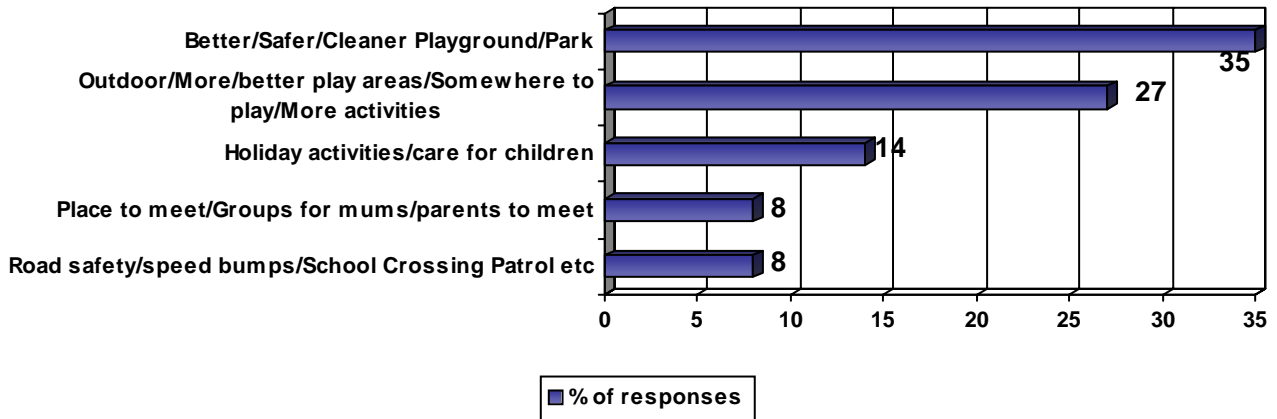
### 5.1.11 Three things Rainworth needs

- When asked what 3 other things Rainworth needs to make it better for parents with young children, parents suggested a range of areas as shown in Table 17 below and chart 4 overleaf
- The main requirement parents suggested were for better/safer/cleaner playgrounds/parks, better outdoor facilities/activities and holiday activities/care for children, mentioned by more than half the parents interviewed.
- Most parents had a view on this aspect as only 7% were unable to suggest anything.

**Table 17 – Suggestions to make the area better for parents with young children**

Suggestion from parent	Total %	Total No
Total	(84)	(84)
Better/Safer/Cleaner Playground/Park	35	29
Outdoor more/better play areas/somewhere to play/more activities	27	23
Holiday activities/care for children	14	12
Place to meet/groups for parents to meet	8	7
Road safety/speed bumps/school crossing patrol etc	8	7
Indoor safe/soft play area	7	6
Youth club/activities for older children/teenagers	6	5
More/better facilities for smaller children	6	5
Parent & Baby/toddler groups/playgroups/toddler activities	5	4
More cheap/affordable activities/facilities	4	3
More child care/nurseries/crèche	2	2
Swimming pool/leisure facilities/sports facilities	2	2
More/better information	1	1
More support/somewhere for support & advice	1	1
More/better buses/better transport	1	1
Family entertainment/pub/somewhere to eat with children	1	1
More policing/police	1	1
Other	30	25
Don't Know/No Response	7	6

**Chart 4 - Suggestions to make the area better for parents with young children - Top 5 suggestions**



**Base: All respondents - 84**

### 5.1.12 Thoughts on the arrival of the Children’s Centre

- Over half of the parents (57%) did not provide any further comments of the arrival of the Children’s Centre. See Table 18 below.
- The comments from those respondents who did provide feedback were very positive citing it as a great/brilliant idea.

**Table 18 – Thoughts on the arrival of the Children’s Centre**

<b>Comments on Sure Start</b>	<b>Total %</b>	<b>Total No.</b>
Total	(84)	(84)
Good idea/great/brilliant/excellent	19	16
Glad to see it/looking forward to it/positive	5	4
Not heard anything/don't know anything about it/not sure	5	4
Helpful/useful	2	2
About time/need one here	5	4
Other	8	7
Don't Know/No Response	57	48

## 5.2 Partners' questionnaire

- A total of 14 questionnaires were received from Partners. Anonymised responses are shown in full in Appendix 6.
- Question numbers shown below relate to those in the questionnaire. Q1-4 related to partners' contact & job details shown in section 4.2, Observations on the Sample.

### 5.2.1 Current problems

Q5. What do you think are the current problems, or gaps in current services, for parents and young families in Rainworth?

- No one area dominated as the main problem. Instead there were a number of issues raised, the main ones being:
  - Low level of awareness of facilities available in Rainworth  
*"Lots of activities available – not everyone knows they exist"*
  - Lack of facilities for young families other than toddler groups  
*"There is not enough going on locally for families except toddler groups"*
  - Accessibility to services and lack of public transport to Mansfield, the nearest town, for those without cars  
*"The distance from Mansfield for facilities could be isolating for families with no transport"*
  - Lack of a central venue particularly for adult learning & education  
*"Venues for adult learning"*

There were also single mentions of lack of registered childminders, no park or recreation facilities and no special needs facilities.

### 5.2.2 Possible Changes

Q 6. In what way do you think the advent of the Children's Centre will change the way services are delivered in Rainworth?

- There were positive responses to this issue, with partners foreseeing the possibility of a central venue providing a more co-ordinated approach, drawing on what is already available.

*"It is important that a Children's Centre links all services offered in Rainworth"*

*"Everything will be under one roof. Know exactly who to contact/where to go"*

*"Greater joined up thinking and provision"*

*"Services will be provided at one main centre giving a less fragmented approach and better communications amongst agencies"*

- These statements show that perceptions from some of the stakeholders are for a central building, rather than the concept of working together in a more joined-up way. Services delivered from a number of community venues is central to the Children's Centres ethos.

### 5.2.3 Biggest Challenge

Q7. What do you think is going to be the biggest challenge locally in developing the Children's Centre in Rainworth?

- The biggest challenge was perceived to be the encouraging and engaging parents to use the centre and its facilities.

*"Encouraging those families who need advice/support to access facilities"*

*"Engaging parents"*

*"Getting people through the door"*

- The problem of finding a central location was also seen as the biggest challenge by several partners, although parents felt strongly that due to the distances from one end of the village to the other, a number of locations was needed.

*"Having a central point that all parents can access"*

*"Provision of an adequate venue, centrally, which families will access"*

- There was also a feeling that the attitudes of some parents to the idea of the Children's Centre may be negative. Some service providers commented that some parents might feel that they are being undermined as parents by a Children's Centre rather than it being there to help – it is important to be aware that for some this may be a reason to avoid what the Children's Centre has to offer.

*“Show them we mean business and respond quickly or we will lose their enthusiasm”*

*“Changing people's attitudes that you are there to help them”*

#### **5.2.4 Effectiveness of Meetings**

Q8. If workers from different settings/services have regular meetings, how useful are these ? Are parents invited?

- The partners were asked to identify cross-agency/service meetings already held in the area to discuss local issues.
- Almost half of the partners were not aware of any meetings or could not comment on how useful these meetings were to everyone.
- However, partners who did comment were positive about how useful they were.

*“At present, we have a positive link with Health Visitors and our Speech and Language Therapist. Our extended services are run by a parent committee group, which meet regularly to develop our services.”*

A recent development is the Enjoying and Achieving workgroup, which is attended by a number of stakeholders with an interest in early education and childcare.

## 5.2.5 Partners' Priorities

Q9. What are your top three priorities for developing services or facilities or resources for parents and young children in Rainworth?

- There were a number of different areas mentioned but no issue dominated. The main ones were
  - Provision of an outdoor play area/playground
  - Adult learning/education for adults
  - Child care provision out of normal office hours e.g. holiday times

*"A clean and safe play area (outdoor)" "A central park and recreational ground"*

*"Adult learning/training venue"*

*"To provide full day care/seasonal care, in order to help parents have the opportunity to access employment"*

- Other mentions were for more toddler groups, breast feeding support, suitable location for a crèche and improved library facilities/book services

*"A bright new children's library as current facilities are tired and due an upgrade"*

- There was also the issue surrounding the Children's Centre itself such as having it in a central location, better co-ordination and more help/advice/information.

*"Access to benefits and advice and a co-ordinated approach to provision of services"*

*"Services need to be accessible and appropriate"*

## 5.3 Focus Group

- The discussion guide used in the focus group is found in Appendix 4. This included areas which reflected the main sections of the parents' questionnaire:
  - Knowledge of services in the area
  - Strengths and weaknesses of current services
  - Gaps in current provision
  - Good things to come from the arrival of the Children's Centre
  - Areas for improvement of services in Rainworth
- Our group of 11 parents were initially invited to undertake a mapping exercise, to gather information about services and activities in Rainworth. This can be seen in Appendix 7
- The mapping exercise indicated that there are some existing activities for children in the 0-5 year age range in the village and the recent introduction of Sure Start Blidworth, Bilsthorpe and Clipstone's (BBC) services were starting to have had a small but significant impact in Rainworth, as to raise awareness and meet demand the existing team had already started to deliver some sessions.

### 5.3.1 Services most useful to parents of children under 5 years old

- The services thought to be the most helpful for parents were:
  - The Toddler group
  - The Breast Feeding clinic
  - The Baby Group (Heathlands) - recently started
- Many of the parents had found the toddler group very helpful. For parents it allows them to be able to have a chat and relax with other parents. They can see the children are happy and enjoying playing with others of similar age.

*"They can mix with other children"*

*"Kids being able to run around, parents being able to sit down and have a chat and relax a little bit whilst the kids are there"*

- The breast-feeding clinic is also appreciated by parents. The Sure Start volunteers were said to be an excellent help with the weaning stages. One mother praised her health visitor and really appreciated being asked to come to the group when her baby was only a few weeks old. Also valued was the opportunity to talk to others in a similar situation.

*"She was fantastic"* (said in relation to the Health Visitor)

*"When I was feeding Christopher it kept me going"*

- The baby group had only recently started several weeks prior to the group but all who had been were very positive about it. It is proving very popular.

*"It went really well"*

### 5.3.2 Services most helpful to parents of children under 5 years of age

- The Toddler groups (including St Judes church) were again mentioned as being the service most helpful for children. The children really enjoy their time there and readily mix with others. The St Judes group was very much enjoyed by one of the parent's small boys, in particular the trampoline and slides.

*"The room's a fair size and there's a considerable amount of children there. He's well entertained for those 2 hours."*

- The only drawback mentioned is that it only operates mornings and in term time.

### 5.3.3 Services which don't work/unhelpful?

- Timings for activities for younger children at the Leisure Centre.
- The swimming classes are scheduled for younger children at times when parents need to be on the school run, collecting older siblings, ie from 2.30 – 3.30 pm.
- Tumble Tots was also mentioned, having been run at the Leisure Centre, but this has now stopped. The perceived reason was lack of attendance due to awkward timings.

*"There are other things I can't go to for that reason – because they are at school pick up and drop off times"*

### 5.3.4 Areas for Improvement in Rainworth

- The most important requirement for parents in Rainworth is a good park where younger children can play safely outside. There are currently two parks in Rainworth both of which are perceived to be unsuitable for young children. One is too small, the other is larger but is misused by older children. It has graffiti, is poorly kept and generally unpleasant all round. In hot weather when children want to play outside it is especially frustrating to have nowhere near to take the children to.

*"The main priority is for somewhere for the kids to play. All agree they are screaming out for somewhere to play."*

*"Where's the place for the kids to play?"*

- The nearest parks from Rainworth are Berry Hill in Mansfield, Blidworth and Farnsfield. A few parents have tried Newark Riverside Park 20-25 minutes drive away.
- Some of the mothers at the Focus Group had been involved in a local pressure group to try to get unused wasteland to be restored into a park near Lakeview School. The District Council had been contacted but no progress made.

- In the past there has been a large play area near Lake Farm Road with swings and slides. This has now been changed to an area to walk with seating and although perceived to be very pleasant, it is more targeted at adults than children.

### **5.3.5 Facilities for children with special needs**

- There is currently nothing in Rainworth for children with special needs. One parent in the group had children with special needs so was particularly knowledgeable on the type of requirements and facilities.
- She noted that since there were no local play facilities she takes her son to APTCOO in Botany Avenue, Mansfield, to a special needs group. Local swimming pools had not been welcoming – she had been asked to ring before going to swimming sessions.
- Her key requirement would be an indoor soft play area with trampolines and a ball pool. In Rainworth and the surrounding area there are no indoor play areas for children, the nearest is Huthwaite ‘The Kids Club’ which caters both for toddlers and for older children up to age 8 or in Mansfield.
- Creative activities e.g. arts and crafts classes were also noted as useful/helpful for children with special needs. One mother had previous experience of an arts & crafts class where the items made had been sold to the local community.

*“Arts and crafts sessions are a good way of integrating everybody - also be good to have things where they (families) can do them all together.”*

### **5.3.6 Can things be more child friendly in Rainworth?**

- Parents thought yes. Issues mentioned were:
- Improved road crossings – Crossing near Heathlands school was noted as being particularly dangerous as children have to cross a main road to get to and from the school.
- Parents have requested a lollipop lady but the County Council has said that this is not warranted for the small number of children crossing.
- One mother suggested a ‘walking bus’ as a solution at Heathlands. She has been involved in the one which is in operation at Lakeview Primary School, where parents escort children to and from the school, from a safe dropping off point.
- Baby changing facilities although not top of mind, were highlighted after prompting. Limited facilities are available – in the Village Hall away from the shops and also poor quality facilities in the toilets near the Spa shop. Parents reported that the new Health Centre due for completion in Spring 2007 will have changing facilities.

### 5.3.7 Good things to come from arrival of the Children's Centre

- The idea of the new Children's Centre in Rainworth is very welcome.
- Several had noticed some new activities being run by some of the Sure Start team and this was said to be well received.
- The possibility for conversations with adults was seen to be a positive – those at home with young children all day can feel isolated.

*"Something for the kids to do"*

*"Somewhere for them to go in Rainworth"*

Key queries were...

- Age limit for children?
- Childcare if courses for adults were organised?
- Would some activities include children older than 5yrs, particularly during school holidays?

### 5.3.8 Specific requirements for Rainworth Children's Centre

- Activities for parents who have small babies *and* toddlers – babies stay in crèche and mothers to have time 1-1 with their 3/4 yr old.
- Some activities early evening or possibly weekends- this would enable fathers/male partners to attend. Majority of activities concentrate on mothers and children. Out of hour activities would be popular.
- Information should be given to health visitors – parents felt that Sure Start should tell families with new babies what services are available
- Although most parents interviewed knew about Sure Start, the Focus Group felt that raising awareness was important. Suggestions were....
  - A Fun Day
  - Advertising in Health Centre
  - Carrier bags advertising  
(it was noted shops do not allow advertising)

### 5.3.9 Three Most important Things

Towards the end of the discussion, parents completed an individual exercise to list the top 3 most important things that Rainworth needed. Results are shown in the table overleaf;

<b>Activities</b>	<b>Number mentioning aspect (11)</b>
Park/ Outdoor playground	9
Indoor Play Centre/ Soft play area	7
Activity Clubs	3
Activities for Parents & Children/ Discussions with parents whilst crèche provided for children	3
Traffic Calming/ lollypop lady	3
Holiday Clubs	2
Arts & Crafts Centre for 0-5 year olds	1
Activities for children with special needs	1
Groups & clubs for all children	1
Story time & Nursery Time sessions in Library	1
Computer courses for parents and children	1

**Table 19: 3 things most needed in Rainworth according to focus group attendees**

## 6 Key messages for the future

- Our consultations with parents and partners in Rainworth have given us comprehensive feedback about the needs of parents and young children in Rainworth for the provision of the Children's Centre there in 2007.

The key needs are:

- **Provision of outdoor play facilities/park for young children**
  - Provision of child care in holiday and out of term-time periods
  - Activities for children
- 
- The consultation in Rainworth has been comprehensive with a good proportion of parents with children 0-5 years participating with input from partners from a range of organisations.
  - There is the need to continue to build awareness amongst the parents in Rainworth. Although Sure Start has a high level of awareness amongst parents, over one third of them know little or nothing about the Children's Centre and the facilities that will be available.
  - The issue of the location of the Children's Centre and whether it operates from one central or several venues is an important one in Rainworth. If communication is clear and consistent on how the Children's Centre will operate and what services are available then this issue will be smoothly implemented.
  - It will be important to manage expectation since the operation of the Rainworth Children's Centre will be as part of the Sherwood Children's Centre group rather than completely stand alone. This may mean that some services may not be as comprehensive as parents expected, so accurate and focussed communications will be key.
  - The consultation has established a good base on which to build the development of services at the Children's Centre in Rainworth, but involvement of all parties is crucial to its success, as well as allowing parents to take ownership of the Children's Centre, to be jointly engaged with professionals in the provision of services for them and their families.
  - This consultation and the planned feedback session are the starting points from which services for children under 5 and their families will develop. There is every reason to think from these responses that parents will become involved, so that the Children's Centre becomes their service, rather than something delivered to them.

## Appendices

Appendix 1 – Parents' Questionnaire

Appendix 2 – Showcards

Appendix 3 – Questionnaire for Service Providers / Partners

Appendix 4 – Discussion Guide for Rainworth Focus Group

Appendix 5 – 'Other' Responses from Parents' Questionnaire

Appendix 6 – Responses from Partners and Service Providers

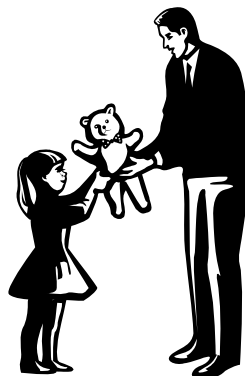
Appendix 7 – Mapping exercise: Current Services in Rainworth from parents and partners

# APPENDIX 1

## Children's Centres Questionnaire

- We're talking to local people about the new Sure Start Children's Centre that's coming to Rainworth – which will be a partnership of services for parents and their children under 5 – health, education, child care etc - and finding out what parents think about current services.
  - We really value what people say, and all the comments will be taken into consideration.
  - Taking part in this survey means that you'll be included in a prize draw for a £10 Gift Voucher - and should take no more than 10-15 minutes to complete.
  - All replies will be treated in strict confidence and no one will be identifiable.
- Please help us by answering as many questions as possible

- |   | Yes                   | Not sure              | No                    |
|---|-----------------------|-----------------------|-----------------------|
| 1. Do you know about Sure Start?  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2. Do you know about the proposed Children's Centre to be developed in Rainworth? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |



# P T O

3. Please can you tell me which local services [including Sure Start] you or your family have ever used **[See list of services below - circle any used]**
4. How useful were the services you have mentioned, for you and your family, from 1 - 5, where 1 = not at all useful to 5 = very useful? **[Complete for all mentioned in Q3]**
5. How child-friendly is the service you've mentioned, on a scale of 1 - 5, where 1 is not at all childfriendly and 5 is very childfriendly? **[Complete for all mentioned in Q3]**
6. Of the ones you mentioned, which ONE service do you think was most helpful. ... to you, as a parent?
7. .... and most helpful to your child/children?

Use grid on below for recording answers to questions 3 to 7. (Circle numbers)

	3. Local services ever used (please circle all used)	4. Usefulness of the service, from 1-5, where 1 = not very useful to 5 = very useful	5. Child Friendliness of service from 1-5, where 1 = not at all child friendly to 5 = very child friendly	6. which <u>ONE</u> service do you think was most helpful to you as a <u>parent</u>	7. which <u>ONE</u> service do you think was most helpful to your <u>child</u>
Antenatal sessions	1	1 2 3 4 5	1 2 3 4 5	1	1
Midwife	2	1 2 3 4 5	1 2 3 4 5	2	2
Breast-feeding group	3	1 2 3 4 5	1 2 3 4 5	3	3
Children's Library service	4	1 2 3 4 5	1 2 3 4 5	4	4
Childcare:					
Childminder	5	1 2 3 4 5	1 2 3 4 5	5	5
After school club	6	1 2 3 4 5	1 2 3 4 5	6	6
Breakfast club	7	1 2 3 4 5	1 2 3 4 5	7	7
Day nursery	8	1 2 3 4 5	1 2 3 4 5	8	8
Nursery in a school	9	1 2 3 4 5	1 2 3 4 5	9	9
Independent School	10	1 2 3 4 5	1 2 3 4 5	10	10
Pre-school playgroup	11	1 2 3 4 5	1 2 3 4 5	11	11
Toddler group	12	1 2 3 4 5	1 2 3 4 5	12	12
Crèche	13	1 2 3 4 5	1 2 3 4 5	13	13
Family member	14	1 2 3 4 5	1 2 3 4 5	14	14
Friends	15	1 2 3 4 5	1 2 3 4 5	15	15
CIS (Children's Information Service)	16	1 2 3 4 5	1 2 3 4 5	16	16
Dietician/Nutritionist	17	1 2 3 4 5	1 2 3 4 5	17	17
Further Education	18	1 2 3 4 5	1 2 3 4 5	18	18
GP practice	19	1 2 3 4 5	1 2 3 4 5	19	19
Health visitors	20	1 2 3 4 5	1 2 3 4 5	20	20
Home Safety Equipment scheme	21	1 2 3 4 5	1 2 3 4 5	21	21
Home Visits	22	1 2 3 4 5	1 2 3 4 5	22	22
Homestart	23	1 2 3 4 5	1 2 3 4 5	23	23

Job Centres	24	1	2	3	4	5	1	2	3	4	5	24	24
Parenting advice & guidance	25	1	2	3	4	5	1	2	3	4	5	25	25
Speech Therapists	26	1	2	3	4	5	1	2	3	4	5	26	26
Family Centre	27	1	2	3	4	5	1	2	3	4	5	27	27
Toy Library	28	1	2	3	4	5	1	2	3	4	5	28	28
Welfare rights sessions	29	1	2	3	4	5	1	2	3	4	5	29	29
Story Time sessions	30	1	2	3	4	5	1	2	3	4	5	30	30

8. If you thought any of these services were **not useful** or **not very useful**, why was this? [Interviewer, only ask if circled 1 or 2 in Q4.]

9. If you thought any of these were **not childfriendly** or **not at all childfriendly**, why was this? [Interviewer, only ask if circled 1 or 2 in Q5.]

10. Please look at this list and tell me what would help you to use ANY of the services more often? [Use Showcard 2, or the list below, & circle any mentioned]

Better public transport	1
Childcare	2
Someone to go with	3

Different times of events	4
Better price	5

11. How would you ideally like to receive information about services for you and your child/children? [Use Showcard 3, or the list below, & circle any mentioned]

Newsletter	1
Flyer/information sheet	2
Word of mouth (eg Health Visitor / nursery staff / GP)	3
Word of mouth (friends / family / other parents)	4
Article in local paper	5
Information session at nursery/clinic/Sure Start	6

12. Can you say what 3 things you think Rainworth needs to make it better for parents with young children?

- i. -----  
-----
- ii. -----  
-----
- iii. -----

-----  
13. And finally, do you have anything else to say about the Sure Start Children's Centre, from what you've heard so far - any concerns or comments?  
-----  
-----  
-----

**Just a few questions ABOUT YOU** that will help us to **plan for future services**. All replies will be treated in strictest confidence.

14. Are you: Male  Female

15. Your age is: Under 20  20-29  30-39  40-49  50 +

16. Number of adults (aged 18+) in the household  (Please write in)

17. Number of adults (aged 18+) **working** in the household  (Please write in)

18. Are YOU: (tick all that apply)

Working Full-time  Unemployed  Grandparent   
Working Part-time  Full time  Other relative  
Parent/ Carer  /friend (**write in**) \_\_\_\_\_

19. Are you and/or your partner expecting a baby? Yes  No

20. Number of children in household: None  Under 5s  5-16  16+

21. Are you: Single  Married/partnered  Other \_\_\_\_\_

22. Ethnic origin:

White  Indian  Chinese   
Black Caribbean  Pakistani  Mixed   
Black African  Bangladeshi  Traveller   
Please write in any other \_\_\_\_\_

23. To help us make sure we have talked to parents from all areas, please can you tell me your postcode? We will not be able to identify you from this information.

Your postcode eg NG15 5JQ: -

24. Please can you tell me which school or nursery your children under 5 go to?

1. Heathlands First & Nursery School                      2.

3. \_\_\_\_\_ 4. Other (write in) \_\_\_\_\_

25. Please can you tell me which doctor's surgery you and your family are registered with?  
 1. Rainworth Health Centre 2. \_\_\_\_\_

3. \_\_\_\_\_ 4. Other (write in) \_\_\_\_\_

26. Which of the following best describes where you live? Circle ONE answer only  
 1. In the centre of Rainworth/ near the centre  
 2. In a rural area outside villages/ town  
 3. On the edge/ outskirts of Rainworth  
 4. In the surrounding villages  
 5. Other (write in) \_\_\_\_\_

**Thank you**



**Contact sheet**  
 (Will be separated from questionnaire)

Would you be interested in coming along to a focus group, to tell us more about what you think about the development of the Children's Centre. You'd get a £10 Gift Voucher as a thank you.

Date: Friday 10 <sup>th</sup> Nov 2006	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Possibly	<input type="checkbox"/>
Time: 1.15pm -3.15pm						
Venue:						

Crèche required?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Possibly	<input type="checkbox"/>
Number & Age/s of children for crèche	Under 2 yrs	<input type="checkbox"/>	2-3 yrs	<input type="checkbox"/>	3-5 yrs	<input type="checkbox"/>

Children in household	Under 5s	<input type="checkbox"/>	5-11s	<input type="checkbox"/>	11-16s	<input type="checkbox"/>	16+	<input type="checkbox"/>
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As we expect that lots of parents will be interested in coming along, we will contact you nearer the time to confirm this.

Please confirm School/nursery name \_\_\_\_\_  
 and Doctor's surgery \_\_\_\_\_

We need to take your name, address and phone number to enter you in the prize draw\*, and this will be kept separate from your responses to the survey. Can we also keep these details on the Children's Centre Team database, so we can contact you in the future?

Please tick  Entry into Prize Draw  Details held on CC Team database

Name \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_ Phone \_\_\_\_\_

Thank you for your help with this survey and the future plans for Rainworth Children's Centre. Look out for more information and feedback on the survey.

If you are taking this form away to complete please return to:

**Penny Wylie, Freepost RRBU - EUYU -HGGZ, ActionPoint, Dorchester House, Station Parade, Letchworth Garden City, Herts, SG6 3AW**

**By 30th October 2006**

**THANK YOU!**

\* Terms and Conditions

1. Entry to the prize draw is free. Only one entry per person.
2. The draw will take place at the feedback session in February 1st 2007.
3. The winner will be notified by post or telephone.
4. No alternative to the prize stated will be offered.
5. The competition is open to all participants of this survey, excluding employees of Nottinghamshire County Council Early Years & Childcare team and their families.

**APPENDIX 2 – Showcards**

Showcard 1 – List of Services

Antenatal sessions	CIS (Children's Information Service)
Midwife	Dietician/Nutritionist/Food & Diet Advice
Breast-feeding group	Further Education
Children's Library service	GP practice
Childcare:	Health Visitors
Childminder	Home Safety Equipment Scheme
After school club	Home Visits
Breakfast club	Home-Start
Day nursery	Job Centres
Nursery in a school	Parenting advice & guidance
Independent School	Speech Therapists
Pre-school playgroup	Family Centre
Toddler group	Toy Library
Crèche	Welfare rights sessions
Family member	Story Time sessions
Friends	

Showcard 2

Better public transport

Childcare

Someone to go with

Different times of events

Better price

Showcard 3

Newsletter

Flyer/information sheet

Word of mouth professional  
(eg Health Visitor/nursery staff)

Word of mouth friends and  
family

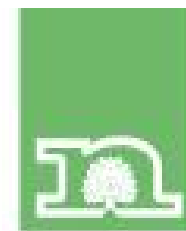
Article in local paper

Information session at  
nursery/clinic/Sure Start

Nottinghamshire



Early Years  
Development  
and Childcare  
Partnership



Nottinghamshire  
County Council

## APPENDIX 3 Children's Centre Consultation – Questions for Key Partners/Service Providers

1. Introduction: **The main purpose of this consultation is to gather the views of partners and service providers on existing services for parents and young children under 5 in Rainworth and on what you consider to be the priorities for the development of the Children's Centre in the area to serve these families.**
  - Please be open and honest, and answer all relevant questions; your responses will help with the **planning** of future services.
  - All responses will be treated in confidence, and nothing attributed to any individual. However, if you wish to give your contact details for any follow up questions we may have, or for future research purposes, please complete the box below. Again, none of your responses will be identifiable in the final report.
  - Parents and carers will be completing another questionnaire, which will gather their views on the Children's Centre plans.
2. How to complete this questionnaire: **If you prefer to complete this questionnaire by email, please send an email to [penny.wylie@actionpointms.co.uk](mailto:penny.wylie@actionpointms.co.uk) requesting a copy. You will then be able to type your responses in the boxes (which will expand) and email back to Penny Wylie via email to address [penny.wylie@actionpointms.co.uk](mailto:penny.wylie@actionpointms.co.uk) please complete and return the questionnaire by Wednesday 25<sup>th</sup> October 2006.**
  - Please also list **the services and activities** with which you are involved on a **separate sheet**, giving your name, job title and organisation, to help us produce an up-to-date map of services in the area, and return with the questionnaire, under separate cover if you prefer.
  - If you prefer to complete this in hardcopy, please complete and post back in the reply paid envelope, marked 'Rainworth', to Penny Wylie at the following address :  
**Freepost RRBU-EUYU-HGGZ  
 ActionPoint  
 Dorchester House, Station Parade  
 Letchworth Garden City  
 Herts SG6 3AW**  
 Thank you for your input, which is very welcome.

If you wish to give your contact details, please do so below:

Name: \_\_\_\_\_

Organisation: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

--

<ul style="list-style-type: none"><li>• Please give the type of organisation you work for</li></ul>	
<ul style="list-style-type: none"><li>• Please give your job title &amp; employer (if relevant)</li></ul>	
<ul style="list-style-type: none"><li>• How long have you been working in this role?</li></ul>	
<ul style="list-style-type: none"><li>• What's your main area of responsibility?</li></ul>	
<ul style="list-style-type: none"><li>• What do you think are the current problems, or gaps in current services, for parents and young families in Rainworth?</li></ul>	
<ul style="list-style-type: none"><li>• In what way do you think the advent of the Children's Centre will change the way services are delivered in Rainworth?</li></ul>	
<ul style="list-style-type: none"><li>• What do you think is going to be <u>the</u> biggest challenge locally in developing the Children's Centre in Rainworth?</li></ul>	
<ul style="list-style-type: none"><li>• If workers from different settings / services have regular meetings to discuss local issues, how useful are these? Are parents invited to these? [Please indicate how often these are held, if at all]</li></ul>	

<ul style="list-style-type: none"> <li>• What are your top three priorities for developing services or facilities or resources for parents and young children in Rainworth? OR</li> <li>• What 3 things in your opinion would most improve the area for families with children under 5?</li> </ul>	1.
	2.
	3.

Partners - please could you write down all the services and activities available from your team for children aged 0-5 and their families, living in Rainworth. This will allow us to map provision in the area, identify gaps for the Children's Centre planning to address, and promote those services that do exist. Thank you.

Example

<i>Health Visitor</i>	<i>Healthy eating group</i>	<i>Community centre</i>	<i>Monday 10-11</i>	<i>Sue Smith 01636 717171</i>
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<b>Team/service</b>	<b>Activity/service</b>	<b>Venue</b>	<b>Times</b>	<b>Contact</b>

Please continue over the page if necessary

**APPENDIX 4 - Discussion Guide Sure Start Children's Centres - RAINWORTH – Friday Nov 10th 2006**

<b>Introduction</b>	5	5	<p>Introductions - carrying out work on behalf of Sure Start Children's Centre                      All views expressed are confidential – not attributable to any source                      No right or wrong answers – the opportunity for ALL to have their say                      Recording conversation for my benefit.</p> <p><b>Areas to avoid dwelling on :</b></p> <ul style="list-style-type: none"> <li>▪ Individual workers in services, especially not individual weaknesses re improvements to services</li> <li>▪ Things beyond the control of Early Years Team eg larger political or social issues</li> </ul>
Initial warm up	15	20	<p>Initial warm up to get everyone talking:                      Name, where they live, number and age of children, which school/playgroup/nursery etc they attend and gather for mapping exercise. Family live locally?                      Whether they work/go to college, anything else of interest relevant to discussion eg how long lived in the area.</p>
Explanation about Sure Start Children's Centre	5	25	<p>Explaining the concept and purpose of Children's Centre, plans for Rainworth etc                      Show Map – explain area the centre will cover.</p>
Mapping	15	40	<b>Mapping of current services, by day, and time of day (need flip chart &amp; paper)</b>
<b>Main sections of discussion</b>			
Issues of area	10	50	<p>Which service is most helpful to you as a parent – why, what works, what do you like?                      What doesn't – why is that? What would make it better for you?</p>
	10	60	<p>Which service is most helpful to your child – why, what works, what do you like?                      What doesn't – why is that? What would make it better for your children – and you?</p>
			1 hour

	10	1.10	<p>What services aren't child friendly or are very poor? Why is that?</p> <p>What would make services more child-friendly? How could they make services even more child-friendly?</p>
	10	1.20	<p>What about issues of disability/ access in area?</p> <p>Do you have or do you know parents with children with disabilities or problems that could be improved? What are the problems locally? What could be done to improve things?</p>
	10	1.30	<p>What do you think is a good thing about having a Children's Centre locally?</p> <p>Do you have any concerns about it?</p>
	10	1.40	<p>Are there any issues to do with your child being at this school?</p> <p>Do you have any concerns about that?</p>
	10	1.50	<p>What 3 things are needed to make a better place? What gaps are there in the current provision</p> <p>What improvements would you like to see in the local area?</p>
Next Steps	5	1.55	<p>Feedback (report and one-page sheet)</p> <p>Letters to all who completed the questionnaire /came to focus groups</p> <p>Stakeholder meeting to which all will be invited, including the plans for Feb feedback event. Creche will be provided, but need to send back the form to be sent out with letter.</p>

**APPENDIX 5 – List of other suggestions for improvements from parents’ questionnaire - Rainworth**

Why not useful	Why not child friendly	Other 3 things the area needs	Any concerns or comments about the Children's Centre
Q8	Q9	Q12	Q13
Transport problem. Unable to attend frequently as would have liked. (Breast feeding group)		Library bus at school time	Can find some groups intimidating & regimental .
		More social & community events	Be a bonus to have one close to hand
		Bigger library & more children’s books	Think it should be here
		Availability of course locally – e.g makton	Been impressed so far with Sure Start
		Sure Start	Ideal for the kids, plenty for them to do.
		Classes (e.g. gym)for new mums	What exactly is going to change
		Creche facilities during fitness & exercise classes for mums with small babies	Really enjoyed the events/activities
		More facilities at Heathlands end e.g. library Those living at Heathlands end school boundary extended to include all Rainworth so children can go to senior school in Rainworth <i>More comments on Q12 overleaf</i>	

**Q12 continued – other comments - Three Things the area needs**

<b>Q12 Comments continued from previous page</b>	
Fitness classes	Normal baby group – not specific to breast feeding
Something for older kids e.g Motorbike park	More local activities within the morning
Better library services for children	Cycle area
Fitness classes for mums with childcare facilities	Lower prices
More Groups	Activities on Sundays
More social things for mums to chill out	Enclosed cycle areas that's safe
More play sessions	A home start group – have to go to Blidworth
Somewhere to go	Better support network
Play or story sessions at the library	

## APPENDIX 6 – RESPONSES FROM PARTNERS AND SERVICE PROVIDERS

Q5 – Current Problems	
1	In the past there had been a lack of co-ordination between outside agencies. In our new multipurpose building we feel that we are now beginning to offer essential health and family support and have a very good working relationship with our health visitor. Advice on employment and training information is an area which could be developed further
2	Lots of activities available – not everyone knows they exist
3	Venues suitable for parents and young children – co-ordination of services. Parks and playgrounds well maintained
4	Central venue & coordination training provision with crèche
5	Accessibility. & education for parents
6	Accessibility to services. Distance to travel. Education for parents
7	Holiday clubs for primary aged children, mum and dad toddler groups, venues for adult learning
8	Not aware of what is available in Rainworth
9	Not enough Sp + L accessibility. Support for families experiencing child behavioral problems. Extended services
10	The distance from Mansfield for facilities could be isolating for families with no transport. Seeing quite a big residential community and not many places to go
11	No park or recreation facilities in the village that are safe and in walking distance
12	There is not enough going on locally for families except toddler group
13	Not enough Child Minders
14	Lack of facilities, improved recently with setting up of Sure Start groups. Health Centre when opened will facilitate improved services

**Q6 – Ways in which Rainworth Children’s Centre will change the way services are delivered?**

1	It is important that a Children’s Centre links all services offered in Rainworth. A number of successful services are already available to parents and young families and these need linking as well as expanding. It will be no good if new services are opened to the detriment of those which are already working
2	Everything will be under one roof. Know exactly who to contact/ where to go
3	It will give a more coordinated approach to services
4	Co-ordination and information available to parents will be easily available. Hopefully we will be able to support training, by providing a crèche
5	More cohesion. There are quite a lot of services but spread out
6	Hopefully bring things together
7	Facilities on people’s doorsteps – flexibility. Close partnerships/ liaisons between other organizations
8	To be co-ordinated and for parents to be informed of everything that is available
9	More children and families being reached/ supported by a full range of trained professionals. Greater joined up thinking and provision
10	Provide a focal point – drawing together what is already there and adding value Sure Start services, etc – raising awareness
11	Make a central point for people to find out about events for children in the village
12	More things for us to get involved in to help our children develop
13	No comment
14	Services will be provided at one main centre giving a less fragmented approach and better communications amongst agencies

Q7 – Biggest Challenge	
1	Encourage those families who need advice/ support to access facilities
2	No comment
3	Having a central point that all parents can access. Providing services as parents have been waiting for the past 6 months
4	Families are really keen to get involved, they feel they have missed out so we need to show we mean business and respond quickly or we will lose their enthusiasm
5	Engaging parents
6	Getting people on board and being able to sell the service to them. Getting them interested
7	Identifying the needs. Encouraging people to use the facilities available to them
8	It needs to be recognized that it will not all be at one place, i.e. school. It needs to be dispersed around the area
9	Spreading out the service across a linear village
10	No Comment
11	The Council agreeing to the changes
12	Changing peoples attitudes that you are there as a help to them, not as a way of cheating them out as parents
13	Getting people through the door
14	Provision of an adequate venue, centrally, which families will access

**Q8 – How useful are regular meetings between workers from different settings? Are parents invited to these?**

1	At present, we have a positive link with the health visitors and our Speech and Language Therapist. Our extended services are run by a parent committee group, which meet regularly to develop our services
2	No comment
3	Very useful as it enables providers to be aware of the activities that are happening. This can happen through reference groups e.g. enjoying and achieving gp (quarterly) parents are invited. Also identifies gaps in provision
4	We have 2 parent reps who will be part of the wider Sure Start team of 11 parents already heavily involved in Sure Start management (we also have 47 volunteers)
5	There aren't any I know of
6	I am not involved in any. Is there any out there
7	Python Hill Primary – used as a “forum” meeting place for breakfast and after school club committees, “little nippers” nursery. Multi agency meetings, e.g. healthcare, speech therapy, behavior support. Family special needs co-ordinator – parental support group and crèche facilities
8	Not aware of meetings taking place
9	N/A
10	These meetings can be useful, but can become “talk-shops” if no clear agenda or focus. I’m happy to attend if there is a library-related agenda item, but not if, for example, the only focus is childcare issues
11	Don't know about any meetings
12	No Comment
13	Local child minding group – not especially helpful. Parents are not invited
14	Sure Start health reference group enables issues to be discussed. Parents are not involved.

Q9 – top priorities and Q10 – what would most improve the area				
	Q	No. 1	No.2	No.3
1	9	To provide help and advice for the community in the Mansfield catchment area of Rainworth and surrounding areas	To provide full day care/ seasonal care, in order to help parents have the opportunity to access employment	To provide a facility for parents and young children to meet together
2	9	Park/ play area		
3	9	Finding a suitable central location for crèche	Employing additional staff	
4	9	Finding a location suitable for a crèche of more than 10 children	Developing a training culture amongst parents	Developing an identity for them as part of Sure Start
5	9	Breast feeding support	Education for parents	Daycare
6	9	Toddler groups	Breastfeeding support	Educational appointments for parents with daycare
7	9	Adult learning – training venue	Children provision and holiday clubs/ groups	Mother and toddler groups – play facilities and healthcare consultations
8	9	To be co-ordinated	To tell parents what is available	Keep schools informed – there are key to them
9	9	Providing services/ facilities/ resources across the village	To link education and health and support more effectively	Greater provision of extended services
10	9	A bright new children's library as current facilities are tired and due an upgrade (this is underway)	To run a regular group for 0-3's in the library in conjunction with our bookstart development worker to increase library use by under 5's	An opportunity to meet local parents/carers to talk to them about the best books/ local library services etc. Break down the ancient perception of libraries to attract new parents
11		A central park and recreational ground	A skateboard/ BMX park (for the older children)	A play centre for the under 5's
12	9	More activities for families to attend	Better playground	Things to do for parents to get a break from being a mum or dad
13	9	A clean and safe play area (outdoor)	An indoor play area in the village	
14	9	Services need to be accessible and appropriate. Families should be involved to state their priorities and needs	Local day care provision.	Access to benefits and advice, & a co-ordinated approach to provision of services

**Partners /Stakeholders Mapping Exercise /1  
Babies**

Baby related				
Team/service	Activity/service	Venue	Times	Contact
Health Visitor	Post Natal Group	Heathlands Multi purpose activity room	Thursday 1.15-2.45pm	Julie Wood: 01623 401402
Child & Family Team	Post Natal group	Heathlands	5 weekly sessions 6x /yr	Hiliary Watt 01623 793966
Health Visitor	Under one group	Heathlands Multi purpose activity room	Tuesday 1.30-2.45pm	Julie Wood: 01623 401402
Health Visitor	Baby Massage	Heathlands Multi purpose activity room	Monday 1.15 – 2.45pm	Julie Wood: 01623 401402
Community Paediatric Nurse	Baby Clinic	Methodist Church, Rainworth	1 <sup>st</sup> and 3 <sup>rd</sup> Tuesday per calendar month at 3pm	Ann Jiggins 01623 793966
Child & Family Team	Baby Massage	Heathlands	4 weekly sessions provided when demand	Hiliary Watt 01623 793966
Child & Family team	Under 1s group	Heathlands School	Tues term time 1.30-3pm	Hiliary Watt 01623 793966

## Partners /Stakeholders Mapping Exercise /2

### Children 1yr & above

Children 1yr+					
No.	Team/service	Activity/service	Venue	Times	Contact
1	The Caterpillar Pre-School Group	Childcare for 2-4 years	Heathlands Multi purpose activity room	Monday – Friday 9am-12.45pm	Liz Korab 07758 617361
1	Heathlands Foundation	Education for children aged 3-4 years	Heathlands Primary School	Monday – Friday 9-11.30am, 12.45 – 3.15pm	Julie Wood 01623 401402
1	Heathlands Breakfast and After school clubs	Childcare for children aged 3-11 years	Heathlands Multi purpose activity room	Monday – Friday 3.15pm-5.45pm	Nicola Whyte 07758 617361
1	Heathlands Parent and Toddler Groups	Parent and Toddler Session	Heathlands Primary school hall & Heathlands Multi purpose activity room	Tuesday 9.15am-11.10am, Friday 1.15pm-2.45pm	Julie Wood 01623 401402
1	Sure Start	Cooking with Toddlers	Heathlands Multi purpose activity room	Wednesday 1.30pm-2.30pm	Julie Wood 01623 401402
4	Sure Start	Parent Reps	BBCR	Meetings 2 weeks before board meetings	Michelle England 01623 629203
4	Sure Start	Vouleunteers	BBCR	Across Programme	Michelle England 01623 629203
7	Python Hill Breakfast club	Childcare/Play/Breakfast	Python Hill school hall	Monday – Friday 8am-8.55am	Robert Burns 01623 464164
7	Rainworth After school club	After school care/ play	Python Hill school hall	Monday – Friday 3.15 – 6pm	A. Jones 01623 464164
7	Little Nippers Nursery	Childcare/ nursery provision	Python Hill school	Am/Pm Sessions	L. Matkin 01623 464164
9	School	Breakfast Club	Lake View School Hall	Monday-Friday 8am-8.55am	Dennis Hault 01623 401404
9	Nursery	Nursery	Nursery	Monday-Friday 9-11.30am, 1-3.30pm	Bobbie Desbrunlais 01623 401404

**Children 1 yr+**  
( continued from previous page)

9	Nursery	Mother and Toddler Group	Nursery	Monday 9-11am	Bobbie Desbrunlais 01623 401404
9	School	Life long learning SHARE Programme	Lake View School Hall	Tuesday 9-11am	Mrs Elaine Rangepcraft 01623 401404
12	Voluntary Mums	Toddlers	Rainworth St Simon and St Jude's Church	Thursday 9.30 – 11.30am	Amanda Morley 01623 793429
13	Play and Fun	Toddlers			
13	Exercise and fun		Ruford Park	Various	
13	Leisure Centre	Swimming	Joseph Whitaker School	Various	
13	Library	Story Times	Warsop Lane	Various	
14	Child & Family Team	Home Visiting		As needed	-
14	Child & Family Team	First Aid Course	Rainworth Village Hall	-	-
14	Child & family Team	Child Health Clinic	Methodist Church Rainworth	1 <sup>st</sup> & 3 <sup>rd</sup> Tues in month 3pm-5pm	Hiliary Watt 01623 793966

## PARENTS MAPPING EXERCISE/1

### Current Services in Rainworth for Children under 5yrs

	Monday	Tuesday	Wednesday	Thursday	Friday
<b>AM</b>	Caterpillar Pre School				
	Little Nippers				
	Young Mums		Heathlands Toddlers Health visitors 1 <sup>st</sup> and 3 <sup>rd</sup> of every month - Methodist	Toddler Group	
	Toddlers & Parent allowed in nursery - Lakeview				
<b>PM</b>	Caterpillar pre-school				
	Little Nippers				
		Swimming Clubs	Breastfeeding – Heathlands	Dance lessons – Leisure centre	
		Under 1's club - Heathlands	Under 1's club – Heathlands		Toddler Group – Heathlands
			Beavers (5 yrs) – Scout Hut		Rainbow (5yrs)- Methodist Church 4.45pm
					Musical Library – Rainworth 2- 3pm
					Story time – Health Centre

## PARENTS MAPPING EXERCISE/2

### CURRENT Services in Rainworth for **Parents**

Monday	Tuesday	Wednesday	Thursday	Friday
Leisure Centre – Swimming, Aerobics, Gym				
Young parents group – Village Hall	Breast feeding – Village hall	Bingo – Welfare	Adult learning - Library PM	
Keep Fit 1pm- Heathlands	Slimming World – Methodist	Aqua Aerobics – Leisure centre – 7.45pm		