

## What is the Nottinghamshire Families Information Service (FIS)?

Nottinghamshire Families Information Service (FIS) provides information about local services, support, publications and activities, including childcare for parents and carers of children and young people up to the age of 20 years.

We aim to provide a quality, friendly and confidential service that gives accurate and impartial information, advice and support.

If we do not have the information you need, we will try to put you in touch with someone who can help.

You can call us on FREEPHONE **0800 781 2168**

Email us at [fis@nottscc.gov.uk](mailto:fis@nottscc.gov.uk)

Look us up on the internet:

[www.childcarelink.gov.uk/notts](http://www.childcarelink.gov.uk/notts)

Or visit your local County Contact point, Jobcentre, office or Sure Start Centre, whichever suits you.

Our information factsheets are available in large print, audio, Braille and 11 community languages. Please ask us for details.

We welcome any comments or suggestions you might have about our service. They will help us to maintain standards and develop the service further.



## Help for parents and carers

We are the best place to start if you are looking for registered childcare. We can provide you with lists of childminders, pre-school playgroups, day nurseries, nurseries attached to schools, breakfast clubs, after school clubs, holiday playschemes, and crèches in your area.

Our database holds lots of information about the cost, opening times, activities and vacancies of childcare providers in Nottinghamshire.

We can offer help and guidance when choosing childcare for you and your child, and have a range of leaflets that can help you decide.

We have information on providers in Nottinghamshire offering free entitlement places for three and four year olds.

We can also help you access sources of help to cover the cost of childcare i.e. Child Tax Credit, Working Tax Credit and our own Childcare Support Scheme.

We can help you if you would like to be signposted to other services for children, young people and their families or support services for disabled children, young people and their families.

We hold information on other non-registered activities for children and young people, for example parent and toddler groups, swim times and library sessions.

**FREEPHONE**  
**0800 781 2168**



## Help for people wanting to set up childcare services

If you want to become a childminder or set up a new day care facility (e.g. day nursery, crèche, out of school club, pre-school playgroup) we are your first point of contact.

We can supply copies of the National Standards for day care and childminding and the supporting guidance booklets.

We hold briefing sessions for prospective childminders all over the county and have a programme of day care briefings. Telephone us to get a list of upcoming events.

## Help for childcare providers

Please contact us if you are a childcare provider and would like information about your service to be made available through us.

We can also offer guidance on training and signpost you towards what is available. Funding is available to help childcare providers with the cost of some training, contact us for details.

We can offer support and guidance on the National Standards for childminding and day care, against which Ofsted will register and inspect settings.



## Help for Employers

If you have staff with childcare issues we can come along to your workplace and help your staff solve these problems. We can also provide surgeries on Working Tax Credit and information about employer supported childcare vouchers.

We can help you create a better work-life balance for your workforce. Contact us for further information on **0800 781 2168**

To really address the childcare needs of your employees you could sponsor a childminding network that will raise your company profile and help with recruitment and retention of staff. Contact us for more details.

## Disclaimer

The information given out by us is updated on a regular basis, but is only accurate as of the last update. We cannot therefore, be held accountable for any inaccuracies found in the information. We do not recommend or endorse individual provisions.

**FREEPHONE  
0800 781 2168**



We are open from 8.30 am until 5.30 pm Monday to Thursday, and until 4.30 pm on Fridays.

An answer phone service is available at all other times.

FREEPHONE  
**0800 781 2168**

Email us at  
**fis@nottsc.gov.uk**

Information is available 24 hours a day over the internet

**www.childcarelink.gov.uk/notts**

You can also access us at County Contact points in Retford, Arnold, Sutton-in-Ashfield, Worksop, Rufford and Mansfield or through the County Contact kiosks situated throughout the county.

**Contact us if you would like this information in large print, in Braille, on audio tape or in a different language.**

### Contacting us

email	<b>fis@nottsc.gov.uk</b>
phone	<b>0800 781 2168</b>
post	<b>Children and Young People's Department Families Information Service, Welbeck House Darwin Drive, Sherwood Energy Village Ollerton, Notts. NG22 9FF</b>
internet published	<b>www.childcarelink.gov.uk/notts July 2008</b>



Nottinghamshire  
County Council



Nottinghamshire  
County Council

# Nottinghamshire Families Information Service



**Freephone 0800 781 2168**

A free service for parents, carers, young people, employers, and childcare providers